



Wave Plugs are a custom product and you will need an aural impression taken of your ear. This can be done by a local audiologist. A quick Google search should give providers in your area or you can email us at hello@waveearplugs.com and we will find one for you.

Unfortunately, we are unable to guarantee impressions from other providers but following the instructions below will ensure a better seal.

PLEASE SEND PHOTOS OF THE IMPRESSIONS BEFORE POSTING THEM.

If we have any concerns over the impressions we will let you know before processing.

Please instruct the hearing professional to take a deep impression to the second bend of the ear canal. We also require the impression to

COMPLETELY FILL THE HELIX, OVER FILLING IS PREFERRED

We also recommend a gentle push on the impression material once inserted; this makes a huge difference with fitting.

THERE MUST BE NO CREASES OR FOLDS IN THE IMPRESSIONS

It is important to keep your jaw slightly open and still whilst the impression material is hardening. Therefore, please do not talk during the process. It can change the shape of your ear canal and compromise fit.

For ears that have a concha bowl edge that is not as refined or lack definition please mark the impression during the curing process in the ear. This will help guide the laboratory in designing a product that provides the best possible fit.

When you have your impressions please package them carefully and post to the following address along with your name, address, email and telephone number;

Wave Plugs
32 Calshot Close
Newquay
Cornwall
England
TR7 3HL

You can purchase the plugs at our online store

<https://waveearplugs.com/shop/>

The sound filters and a pouch is included in the price for the plugs. If you wish to have a cord, then that can be added to the basket.

If you have any questions please do not hesitate to email us at hello@waveearplugs.com or call us on 07360509750